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**Child Protection Case Management Referral Pathways**

**- Akkar – March 2018.**

**This is for use only by UN/NGO staff for referrals of children at risk of abuse, neglect, exploitation and violence**

Provide the child at risk and his caregivers (when appropriate) with information on case management service providers, briefly explain that these service providers have specialized social workers who will assist children and their families in reaching the different type of assistance they need; including psycho-social assistance, medical assistance, legal assistance, financial assistance if needed, and assistance to find safe accommodation if relevant. Information will be strictly kept confidential.

It is important to try and seek the consent of the child or caregivers (when appropriate) before referring. If you cannot obtain the consent and believe that the child’s wellbeing is seriously endangered, explain to the child that you will have to refer to ensure his best interest.

Contact by phone the child protection case manager working in the area of residence of the child. As a frontline worker, you are also bound by the principle of confidentiality, this means that information about the case should be kept in locked cabinet and shared only with persons involved in assisting the child.

## **Hubs**

| **Organisation** | **Coverage** | **Focal Point[[1]](#footnote-1)** | **Hotline number that can be shared with beneficiaries** |
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| **Wadi Khaled and Akkroum** | | | |
| **SCI** | **All Villages in Wadi Khaled (except Ammayer and Rama) Akkroum (all villages)** | **Focal point:**  **Nathalie Kass Hanna**  [**nathalie.Kasshanna@savethechildren.org**](mailto:nathalie.Kasshanna@savethechildren.org)    **03- 814 223**  **Back-up:**  **Rima Mohsen**  [**Rima.Mohsen@savethechildren.org**](mailto:Rima.Mohsen@savethechildren.org)  **71-781457** | **81- 600 686** |
| **DRC / Akkarouna** | **Mashta Hassan – Mashta Hammoud**  **Aamayer - Rama** | **Focal Point: Zaynab Akel -** [**zakel.akkarouna@gmail.com-**](mailto:zakel.akkarouna@gmail.com-)  **70- 579 225**  **Back Up:**  **Eliette Antoun** [**eliette.antoun@drclebanon.dk**](mailto:eliette.antoun@drclebanon.dk)  **70-718 140** | **81-611848** |
| **Dreib area** | | | |
| **DRC /Akkarouna** | Biret  Baghdadi  Kweshra Daousse Khirbet –Daoud – Amar el Baykat | **Focal Point:**  **Zaynab Akel**  [**zakel.akkarouna@gmail.com**](mailto:zakel.akkarouna@gmail.com)  **70- 579 225**  **Back Up:**  **Eliette Antoun** [**eliette.antoun@drclebanon.dk**](mailto:eliette.antoun@drclebanon.dk)  **70-718 140** | **81-611848** |
| **DRC/ Leb Relief** | Tleil | **Focal Point:**  **Raza Osman** [**lebrelief.raza@gmail.com-**](mailto:lebrelief.raza@gmail.com-)  **76- 06 39 85**  **Back Up:**  **Eliette Antoun** [**eliette.antoun@drclebanon.dk**](mailto:eliette.antoun@drclebanon.dk)  **70-718 140** | **81- 79 23 14** |
| **Halba and surroundings ( Khreibet el Jundi – Mashha)** | | | |
| **Himaya** | Halba – Miniara - Masha – Hayzouk - Sheikh Mhamd – Edbel – Khreibet el Jundi – Swayseh Enbar- Nfayseh | **Focal Point :**  **Marina Makhlouf** [**marina.makhlouf@himaya.org**](mailto:marina.makhlouf@himaya.org)  **79- 301 126**  **Back-up:**  **Gheith Bitar**  [**gheith.bitar@himaya.org**](mailto:gheith.bitar@himaya.org)**.**  **79- 301 054.** | **79- 300 410 / 411** |
| **Movement Social**  **( Children between 14 and 17 years old - worst form of child Labour )** | Halba | **Focal Point :**  **Rania Bachour**  [**c.akkar@mouvementsocial.org**](mailto:c.akkar@mouvementsocial.org)  **71-035 984**  **Back-up:**  **Amal Ibrahim**  [**c.akkar@mouvementsocial.org**](mailto:c.akkar@mouvementsocial.org)**.**  **03-142 018** | **06- 691 861** |
| **Concern Worldwide** | Halba | **Focal Point :**  **Walid Farghawi**  [**Walid.Farghawi@concern.net**](mailto:Walid.Farghawi@concern.net)  **03- 803 946** | **81- 832 405** |
| **Joumeh area** |  |  |  |
| **Himaya** | Akkar el Atika- Ain Yaccoub- Tekrit – Rahbe | **Focal Point:**  **Marina Makhlouf** [marina.makhlouf@himaya.org](mailto:marina.makhlouf@himaya.org)  **79- 301 126**  **Back-up:**  **Gheith Bitar**  [gheith.bitar@himaya.org](mailto:gheith.bitar@himaya.org)**.**  **79- 301 054.** | **79- 300 410 / 411** |

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| **Bebnine and surroundings** | | | | |
| **Himaya** | Bebnine , Mhamra , Berkayel , Deir Dalloum ,wadi Jamous , Karkaf , Jdeidet Kaytee. | **Focal Point:**  **Marina Makhlouf** [**marina.makhlouf@himaya.org**](mailto:marina.makhlouf@himaya.org)  **79- 301 126**  **Back-up:**  **Gheith Bitar**  [**gheith.bitar@himaya.org**](mailto:gheith.bitar@himaya.org)**.**  **79- 301 054.** | **79- 300 410 / 411** | |
| **Mountains of Akkar ( Fnaydek – MeshMesh – Hrar - Dinbou)** | | | | |
| **DRC /Akkarouna** | Fnaydeq , En Nabi Khaled,  Michmich, Haret Beit Kessab, Mrah Qamar ed Dine ,  Qornet  Hrar,  Khirbit Ej Jord , Qabiit- Habshit . | **Focal Point:**  **Zaynab Akel**  [**zakel.akkarouna@gmail.com**](mailto:zakel.akkarouna@gmail.com)  **70- 579 225**  **Back Up:**  **Eliette Antoun** [**eliette.antoun@drclebanon.dk**](mailto:eliette.antoun@drclebanon.dk)  **70-718 140** | | **81-611848** |
| **DRC/ Leb Relief** | Dinbou | **Focal Point:**  **Raza Osman** [lebrelief.raza@gmail.com](mailto:lebrelief.raza@gmail.com)  **76- 06 39 85**  **Back Up:**  **Eliette Antoun** [eliette.antoun@drclebanon.dk](mailto:eliette.antoun@drclebanon.dk)  **70-718 140** | | **81- 79 23 14** |
| **Sahel area** | | | | |
| **Himaya** | Tal Hayat – Tal Meyan – Bellanet Hisa – Qobbet Shmara | **Focal Point:**  **Marina Makhlouf** [**marina.makhlouf@himaya.org**](mailto:marina.makhlouf@himaya.org)  **79- 301 126**  **Back-up:**  **Gheith Bitar**  [**gheith.bitar@himaya.org**](mailto:gheith.bitar@himaya.org)**.**  **79- 301 054.** | | **79- 300 410 / 411** |
| **Movement Social**  **( Children between 14 and 17 years old - worst form of child Labour )** | HISA SDC | **Focal Point:**  **Ramia Bachour**  [**c.akkar@mouvementsocial.org**](mailto:c.akkar@mouvementsocial.org)**.**  **70- 356 189**  **Back Up:**  **Amal Ibrahim**  [**c.akkar@mouvementsocial.org**](mailto:c.akkar@mouvementsocial.org)**.**  **03-142 018** | | **06- 691 861** |
| **DRC/ Leb Relief** | Aabboudiyeh, Arida, Chir Hmairine, Cheikh Ayyach, Tal Bireh , Knayseh, Saadine , Darine,  Ta Abbas El Sharqi, Tal Abbas El Gharbi . | **Focal Point:**  **Raza Osman** [**lebrelief.raza@gmail.com-**](mailto:lebrelief.raza@gmail.com-)  **76- 06 39 85**  **Back Up:**  **Eliette Antoun** [**eliette.antoun@drclebanon.dk**](mailto:eliette.antoun@drclebanon.dk)  **70-718 140** | | **81- 79 23 14** |

**Child in need of judicial intervention can be referred to Himaya:**

**Maya el Rassy – email: - Hotline: 76- 450 524 -email:** [**maya.rassy@himaya.org**](mailto:maya.rassy@himaya.org) **/ Back up: Nadia Richa – email:** [**nadia.richa@himaya.org-**](mailto:nadia.richa@himaya.org-) **71- 779 464**

**For cases of children in conflict with the Law – UPEL- Nayla Abi Chahine: 03- 505 247.**

For additional information about the Referral pathway, please contact

Farah Hammoud – CP officer – UNICEF – 81-623555 email: [fhammoud@unicef.org](mailto:fhammoud@unicef.org).

1. **When referring cases via email please use interagency referral form in annex and ALWAYS copy the backup person** [↑](#footnote-ref-1)